

Terms and Conditions
High-Class Landscapers Ltd

Last updated: [Date 30 Oct 2025]

High-Class Landscapers Ltd

These Terms and Conditions (“Terms”) govern all landscaping, building, maintenance, and related services (“Services”) provided by High-Class Landscapers Ltd to the client

By engaging our services, you agree to these Terms. Please read them carefully before accepting a quotation or allowing work to commence.

Company Information

Business Name: High-Class Landscapers Ltd

Registered Office: [E8T Essex head office]

Company Registration Number

105-555692 | company id number 16299528)

Email:highclasslandscapers@gmail.com

: [Phone Number 07553896446]

Quotations and Estimates

- 3.1. All quotations are valid for 30 days from the date of issue unless otherwise stated.
- 3.2. Quotations are based on the information provided at the time of issue. Any changes to site conditions, materials, or specifications may result in a revised quotation.
- 3.3. Estimates are not fixed prices and may vary depending on actual work completed.

Acceptance of Work

- 4.1. Work will only commence once a written or electronic acceptance of the quotation has been received and, where applicable, a deposit has been paid.
- 4.2. By accepting our quotation, you confirm that you have read and agree to these Terms.

Payment Terms

- 5.1. A deposit of [e.g. 25% or 50 %] of the total quoted price may be required before work begins.
- 5.2. Interim payments may be required for larger or long-term projects.
- 5.3. The balance is due upon completion of the work, unless otherwise agreed in writing.
- 5.4. Payments not received within 7 days of the due date you will be asked to attend a claims court until paid in full.
- 5.5. All materials remain the property of High-Class Landscapers Ltd until full payment has been received.

Changes and Additional Work

- 6.1. Any requested changes or additional work outside the agreed quotation will be charged separately.
- 6.2. All such work will be agreed in writing prior to commencement.

Cancellations

- 7.1. If you wish to cancel or postpone scheduled work, at least 7 days' notice must be given.
- 7.2. Cancellations made within 7 days of the start date may incur a charge for materials ordered and/or loss of labour time.
- 7.3. We reserve the right to cancel or postpone work due to weather conditions, supplier issues, or unforeseen circumstances.

Site Access and Conditions

- 8.1. You must ensure that our team has clear and safe access to the site for vehicles, machinery, and personnel.
- 8.2. Any delays caused by restricted access or site conditions may result in additional charges.
- 8.3. We will take reasonable care to minimise damage to lawns, driveways, or other areas, but we are not liable for unavoidable wear or damage caused by the normal course of work.

Materials and Products

- 9.1. All materials will be of suitable quality and comply with relevant standards.

9.2. Specific materials requested by the client are subject to availability. Equivalent alternatives may be used if necessary, with prior agreement.

9.3. Natural products (e.g., stone, timber, turf) may vary in colour and texture — these variations do not constitute a defect.

Completion and Defects

10.1. We aim to complete all work within the agreed timeframe, weather and material delays permitting.

10.2. You agree to inspect the work upon completion and notify us in writing within 7 days of any defects.

10.3. Defects caused by misuse, lack of maintenance, or external factors (e.g., weather, pets, third-party damage) are not covered by our guarantee.

Maintenance and Aftercare

11.1. Responsibility for maintenance (e.g., watering turf, plants, cleaning patios) passes to the client upon completion.

11.2. Failure to follow aftercare instructions may void any warranties provided.

Liability

12.1. We hold full Public Liability Insurance and take all reasonable precautions to ensure safety.

12.2. We are not liable for indirect, incidental, or consequential losses, or for delays caused by events beyond our control.

12.3. Our total liability shall not exceed the total amount paid for the contracted work.

Waste Disposal

13.1. All waste generated from our work will be removed from site unless otherwise agreed.

13.2. Additional charges may apply for the removal of excess waste or hazardous materials.

Photographs and Marketing

14.1. We may take photographs of completed work for marketing purposes.

14.2. We will not include any personal identifying details or images without consent.

Governing Law

These Terms and Conditions are governed by and construed in accordance with the laws of England and Wales, and any disputes shall be subject to the exclusive jurisdiction of the English courts.

16 if you are renting a property the landlord must have the final decision and you must acknowledge that you do not have a say when it comes to what will be landscaped or built or any final decisions

17 Contact Information

For any queries regarding these Terms, please contact:

highclasslandscapers@gmail.com

Or Phone: [Number]07553896446

Address: 115 havis road ss17 E8T

Acknowledgement

By engaging High-Class Landscapers Ltd, you confirm that you have read, understood, and agree to these Terms and Conditions.